

Customer privacy notice

Edenreach LTD strives to be the driving force behind the positive environmental and social changes in the UK. We are dedicated to support our partners in developing ESG focused investment propositions, and to effectively support investment into impact areas, including but not limited to environment, climate change, human rights, justice reform, access to justice, foreign aid, and equality.

Edenreach LTD is management consultancy company registered in England and Wales with reg. number 14711724 located in London, England.

Edenreach LTD is registered as a 'Data Controller' with the Information Commissioner's Office (ICO) under the UK General Data Protection Regulation, as we collect and process personal information about you. This privacy policy/statement/notice with the UK General Data Protection Regulation (UK GDPR) and Data Protection Act 2018.

Our company is committed to operating transparently thus pointing out all the ways and means it gathers data and is dedicated to protecting your personal information.

What data do we collect?

The personal data we collect serves help us maintain our essential operations such as delivering our products and services, contacting our customers, meeting our legal obligations, processing financial transactions, it is necessary to protect individuals from harm or injury etc.

We will not pass any personal data on to third parties, other than those who either process information on our behalf, or because of a [legal requirement](#), and will only do so, after we have ensured that adequate organisational and technical measures are in place to protect the data.

We will not disclose any information that you provide to us, to anyone else without your permission, except in situations where [disclosure is required by law](#), or where we have good reason to believe that failing to share the information would put a person at risk.

We will only keep personal data in identifiable form as long as is necessary for the purposes for which it is collected, or where we have a legal obligation to do so. Once we no longer need personal data it shall be deleted or rendered permanently anonymous.

We may process your information overseas using web services that are hosted outside the European Economic Area, but only with data processing agreements that meet our obligations under the UK General Data Protection Regulation.

Legal basis for processing your personal information

There are a number of legal reasons why we need to collect and use your personal data. We do this in accordance with the [Lawful basis for processing from](#) the EU Data Protection Act 2018.

If we process your information entirely from your 'Consent' (i.e. non-statutory service), you have the right to withdraw it any time. If you want to withdraw your consent, please contact [**E-MAIL OF A DATA PROTECTION OFFICER/COMPLIANCE OFFICER**] and tell us which service or products you are using so we can deal with your request.

Information sharing

We may, occasionally, need to share your information with third parties that provide services. These providers are obliged to keep your details securely, and use them only to fulfil a justified need.

We may disclose information to other partners where it is necessary, either to comply with a legal obligation, or where permitted under the UK [General Data Protection Regulation](#) e.g. where the disclosure is necessary for the purposes of the prevention and/or detection of crime or fraud.

Where we need to disclose [Special Category](#) or confidential information such as medical details to other partners, we will do so only with your prior explicit consent or where we are legally required to.

Website

If you are a user with general public access, our website does not store or capture personal information, but merely logs a number called your IP address which is automatically recognised by the system. Further information on the matter can be found on our website privacy policy.

Cookies

We sometimes place small data files on your computer. These are known as cookies and most websites do this. A cookie is a string of information that is sent by a web site and stored on your hard drive or temporarily in your computer's memory. The information collected is used for the administration of the server and to improve the service provided by the web site. Cookies provide an audit trail of your browsing history, you can reject the use of cookies but you may be asked for information again, e.g. to participate in a survey.

Further information and how to block cookies is located on our [website cookie policy](#).

To learn more about cookies and how to manage them visit [AboutCookies.org](https://www.aboutcookies.org).

How we protect your information

The information you provide will be protected by adequate organisational and technical measures, to ensure it can't be seen by, accessed, or disclosed to anyone who shouldn't.

We have a Data Management Policy that sets the rules that best protects the data subjects' data. These define our commitments and responsibilities to your privacy and cover a range of information and technology security areas. We provide training to staff who handle personal information and treat it as a disciplinary matter if they misuse or do not look after your personal information properly.

Your rights

The UK General Data Protection Regulation requires Edenreach to ensure that any information we hold about you is correct. There may be situations where you find the information, we hold is no longer accurate and you have the right to have this corrected. You can also request how you want your data to be stored, processed, deleted and the right to object if you are being [profiled](#).

If you have any questions or concerns don't hesitate to contact our Compliance Officer or Data Protection Officer.

This policy will be reviewed no later than 2 years after it has been adopted.

Name:

Position:

Date:

Signature:

Review date:

